artisan scientifique

Job QUMA19

Quality Manager – Austin, TX

If you're considering being part of a new exciting industrial project, in a fast-growing, innovation-driven and international stimulating environment, there's never been a better time to join us !
Capsum's is a French Third Part Manufacturer, founded in 2008, using unique multi-patented technologies and processes, called Microfluidics, to produce game-changing skincare and makeup, in the form of pearls and bubbles.
With a double-digit growth since inception, Capsum operates a successful philosophy centered on customer's satisfaction, continuous inventions and high-end quality in a state of the art under construction sustainable facility, based in Austin, Texas.
Our values: customer first, enjoyment of work, financial stability, integrity, teamwork. Those values are at the cornerstone of our corporate culture and every CAPSUM associate is considered an integral part of Team.
Are you Mission Ready ? This job is for you !

The **Quality Manager** is responsible for assuring the consistent quality of products and services by developing and enforcing the Quality System in conjunction with current Good Manufacturing Practices (cGMP) for the facility. This position will manage 10 or more people and reports directly to the Site Director. The Q Manager shall have the technical knowledge and skills necessary to achieve quality control and quality assurance objectives and possess the leadership skills to manage and develop the quality team.

PRIMARY DUTIES & RESPONSABILITIES

This technical management position requires a high degree of quality operations expertise and working knowledge of SOPs, FDA guidelines and cGMP's within a cosmetics manufacturing environment.

- Proactively achieve quality objectives by preparing and completing action plans; identifying and resolving problems; implementing production, quality, and customer-service standards; completing audits; determining system improvements; implementing change; contributing information and analysis to strategic plans and reviews.
- Develops quality assurance plans by conducting failure mode analysis; identifying critical control points and preventative measures; establishing critical limits, monitoring procedures, corrective actions, and verification procedures.
- Hire the quality control and quality assurance team
- Participate to quality control tools investment plan and installation
- Experience in developing and implementing quality systems, and driving strong GMP practices within a manufacturing site.
- Maintains and improves product quality by completing product, company, system, compliance, and surveillance audits; investigating customer complaints; collaborating with other departments and management to develop new product specifications, procedures, and training methods.
- Lead and direct activities in the area of Quality Operations for incoming, compounding and filling & assembly
- Lead and facilitate the non-conformance management process, along with consumer/customer complaint resolution and reduction activity.
- Act as a key interface to Production management in Compounding/Filling & Assembly
- Validates quality processes by establishing product specifications and quality attributes; measuring quality metrics; documenting evidence; determining operational and performance qualification; writing and updating quality assurance procedures.
- Prepares quality documentation and reports by collecting, analyzing, summarizing information and trends including nonconformances, complaints, corrective actions, and validations.
- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.
- Updates job knowledge by studying trends in and developments in quality management.

artisan scientifique

WORKING RELATIONSHIPS / KEY STAKEHOLDERS

- Excellent oral and written communication skills and ability to appropriately communicate information to cross functional stakeholders and suppliers
- Strong verbal and written communication skills
- Team player with the ability to work across multiple functions, cultures and disciplines.
- Must be able to work with limited supervision, be accountable displaying high levels of integrity.
- Able to work collaboratively with other departments and personnel to achieve goals

QUALIFICATIONS & COMPETENCIES

- Self-motivated and focused on achieving results
- Demonstrated ability to build a high performing team and achieve results
- Demonstrated problem solving, conflict resolution and decision-making skills
- Root cause analysis and Corrective Action implementation
- Ability to build and foster strong cross-functional relationships
- Working in an FDA/GMP regulated environment (21 CFR 210&211): 5 years (Required)
- Knowledge of CGMP, OTC and ISO22716 standards
- Manufacturing / Production QA: 5 years (Required)
- Managing in a Mfg / Production QA environment: 3 years (Required)
- Must have a minimum of 10 years of technical experience.
- Bachelor of Science Degree
- 5+ years Production QA / QC
- 3+ years managing in a Production QA environment
- Experience with building quality systems and processes from concept through to implementation and continuous use.

To apply, please indicate the code QUMA19 to job-us@capsum.eu

Capsum is committed to being an inclusive workplace where diversity is celebrated. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or protected veteran status and will not be discriminated against on the basis of disability.